

Gown cleaning contract



1. Customer and Dress Information

Customer Name:

Customer Contact Information:

Phone:

Email:

Address:

Date service needed by (pick up date):

Dress Description:

Known Stains/Damage:

2. Services and Costs

- **Services to be performed:**
- **Cost of services:**
- **Payment (due prior to service):**
- **Late pickup fees:** \$10 per day if not picked up within 30 days of the agreed-upon date.

3. Risk and Liability.

- **Risk acknowledgement:** The customer acknowledges the inherent risks of cleaning a delicate garment and agrees to hold the cleaner harmless for any damage that may occur, provided reasonable care was taken.
- **Stain removal:** The cleaner is not responsible for removing all stains and will not guarantee the removal of all stains, especially if they are old or set-in.
- **Shrinkage:** Shrinkage is a risk for certain fabrics. The cleaner will follow care labels, but the customer acknowledges that shrinkage may occur.
- **Embellishments:** The cleaner is not responsible for damage to beads, sequins, or other delicate embellishments.
- **Personal items:** The customer agrees to remove all personal items from the dress pockets and garment bag before dropping it off.

4. Final Clauses

- **Refunds and exchanges:** All sales are final. There are no refunds or exchanges on cleaning services.
- **Unclaimed property:** If the dress is not claimed within a 1-year period after the agreed upon pick up date, the cleaner may dispose of it at their discretion

5. Order:

- **Package:** Silver Gold Diamond
- **Color:** White Gold Pink
- **Price:** **Paid:**

6. Signatures

- **Customer Signature:** _____ **Date:** _____
- **Cleaner Signature:** _____ **Date:** _____